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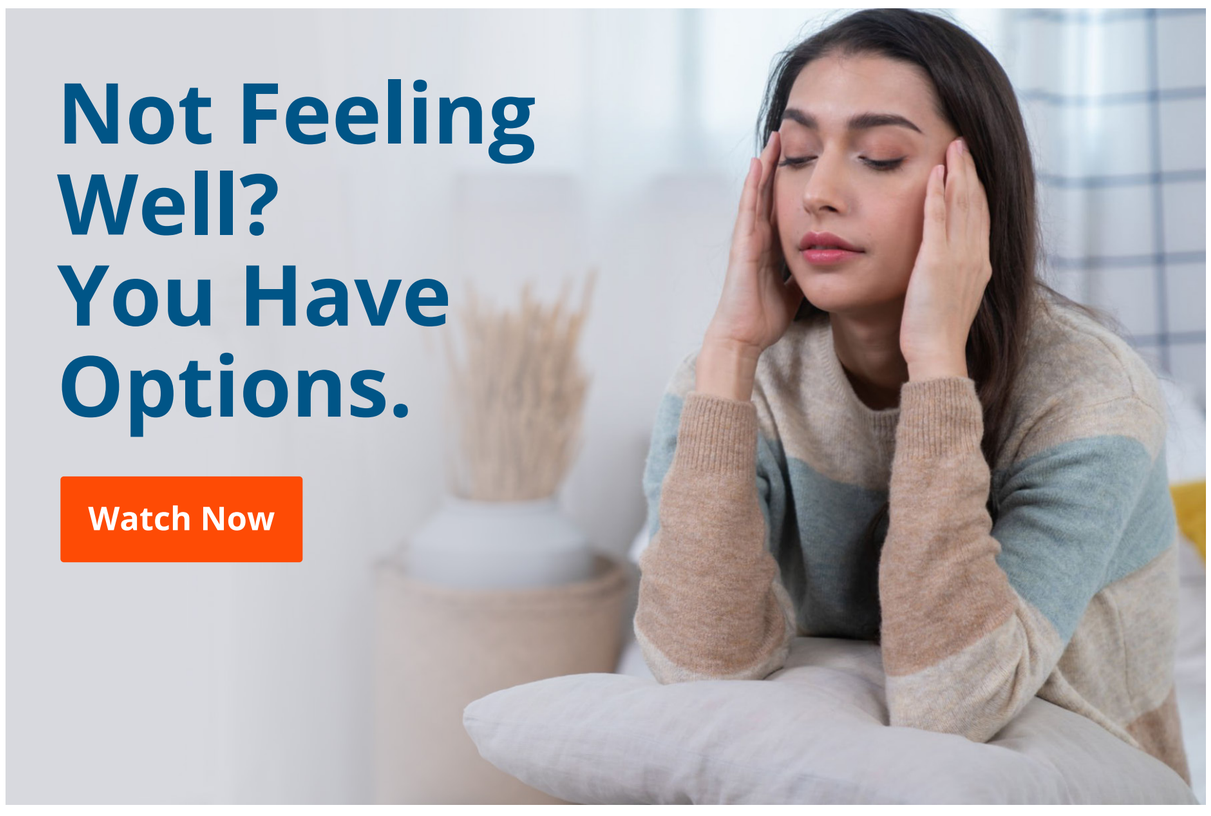
Mobile

Know Your Care Options | en Español

BlueCross BlueShield of Illinois



Hi %%First Name%%,

When you are sick, soup and tissues can only get you so far. With your Blue Cross and Blue Shield of Illinois health care coverage you have options.

Care Option Available:



Primary Care Provider
Your PCP is always your first best option when you are not feeling well.



Urgent Care Facilities
Need to find an urgent care facility? Check out our Provider Finder℠ tool to find an in-network option.



Virtual Visits
Virtual Visits* — powered by MDLIVE® offers reliable 24/7 health care by phone or video. Talk to a board-certified doctor in minutes when you're not feeling well enough to leave your home.



Know Your Care Options
Watch a quick video about where to go when you need care with your BCBSIL coverage.

Watch Now



Need a New or Different Doctor?
Log in to Blue Access for Members℠ to use our Provider Finder tool to find in-network options.



Care Anytime, Anywhere!
Get the care you need anytime, anywhere with Virtual Visits, powered by MDLIVE. The free MDLIVE app is available for all smartphones.

Available for iPhone and Android users.

Download on the App Store | GET IT ON Google Play

bcbsil.com

Virtual Visits may be limited by plan. For providers licensed in New Mexico and the District of Columbia, Urgent Care service is limited to interactive online video; Behavioral Health service requires video for the initial visit but may use video or audio for follow-up visits, based on the provider's clinical judgment. Behavioral Health is not available on all plans.

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